


P A Y M E N T



Transaction Processing Solutions



## WE ARE BETTER AT OUR BUSINESS SO YOU CAN BE BETTER AT YOURS.

Choosing the right payments partner can be critical to your bottom line. When compared to other processing networks, the NOVA Network® clearly delivers the most powerful platform in the industry.

### THE INDUSTRY'S #1 NETWORK

MasterCard® rates the NOVA Network #1 for reliability and availability. Redundancy is built into every system, which assures 100% uptime and extends peace of mind during peak sales seasons.

### END-TO-END OWNERSHIP

The NOVA Network is 100% responsible for front-end authorizations, back-end settlement, and all customer support functions. You have one source for all of your payment processing needs.

### FLEXIBLE PAYMENT OPTIONS

You can count on the NOVA Network to deliver value-added processing services like corporate purchasing cards, PIN-based debit, terminal, PC and Internet products.

### SUPERIOR CUSTOMER SERVICE

Get the support you need 24/7, online or from a trained professional in our customer support center.

### EXPERIENCE YOU CAN TRUST

The NOVA Network processes over a billion transactions annually for more than 750,000 merchant locations.



# IF YOU HAVE A PAYMENT PROCESSING NEED, WE HAVE THE SOLUTION.

Focused and flexible, we have the right solution to meet your specific needs.

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Your business is unique and so are its challenges. No matter what type of business you run – retail, restaurant, service, healthcare, mail order/telephone order or Internet, we have the solutions you need to optimize your processing services.

## PAYMENT SOLUTIONS

### Credit Cards

Point-of-sale programs combine a broad range of credit payment choices with built-in business tools that make managing payments a breeze.

### Interac Debit Cards

A gateway connection to the Interac debit network gives you additional flexibility when accepting payments.

### Corporate Purchasing Cards

Solidify your relationships with corporate, government and educational customers. Reduce paperwork, enhance customer relationships and win new business with corporate purchasing cards.

## TERMINAL SOLUTIONS

### POS Equipment

No matter the size of your business, you can take charge with terminals certified on the NOVA Network. Terminals, printers, PIN pads and peripherals from a variety of leading manufacturers are supported.

## SOFTWARE & INTERNET PRODUCTS

### viaWARP

viaWARP is PC-based point-of-sale software, which empowers your PC to process either real-time or batch transactions. This dynamic processing software leverages internet connectivity to the NOVA Network to quickly and efficiently process all of your card transactions. viaWARP is an ideal solution for mail order or telephone order merchants or locally hosted Internet retailers. Select the viaWARP Deluxe version and you can integrate your order entry system directly to the NOVA Network – for up to 150 users at multiple points of sale.

### viaKLIX

viaKLIX is a web-based secure payment gateway which can be either a Virtual Terminal or an internet "buy button". The Virtual Terminal allows you to quickly and easily process all of your credit transactions by accessing an "on-line" terminal through any web browser. viaKLIX can also be integrated into a web site to provide a "buy button" solution for a web site that already has shopping cart functionality.

## EXCELLENCE...

## IT'S OUR WAY OF DOING BUSINESS.



## REPORTING SOLUTIONS

### Online Reporting & Support Tools

Monitor your account around the clock from any Web browser through MerchantConnect. This convenient online site allows you to display recent deposits, view chargebacks and retrieval requests, access customer support, and much more.

### Automated Customer Service (ACS)

ACS is an advanced reporting and account reconciliation tool. With ACS, you can view detailed reports from across multiple locations, including transaction activity, statement detail, and card type history – all through this desktop application. Data can even be integrated with your accounting systems.

## SUPPORT/OPERATIONS

### Risk Management & Fraud Control

The NOVA Network has built-in fraud monitoring and control features to protect your business and your customers' card data. A robust set of risk management and fraud prevention tools are provided.

### Customer Service & Voice Authorization

Customer support is there whenever you need it. A dedicated and well-trained staff of service professionals operates a 24/7 call center for voice authorization and client assistance.



# ABSOLUTE RELIABILITY FROM THE #1 PAYMENTS NETWORK.



With the NOVA Network, you can be assured that your transactions will be processed without fail. Excellence... it's our way of doing business.

## ALREADY ACCEPTING CREDIT CARDS?

Let us give your Merchant Account a thorough check-up! We'll review all of the rates and fees that you currently pay to your existing merchant services provider to see if we can save you money. You have nothing to lose but those higher charges!

## CONTACT US TODAY!

Work with a company you can trust. Our affordable rates and broad range of services let you confidently accept any cards your customers hand you.

